COX Digital Cable℠

How to get started with **Cox Digital Cable**℠

your friend in the digital age®

Welcome to Cox

Thank you for choosing Cox Communications, the most trusted provider of communication and entertainment services in the Greater New Orleans area. You've made the right decision with Cox!

Superior Technology

Our network is 100% digital and that means sharper images, crisper sound and greater bandwidth. We've got award-winning phone service, the fastest Internet and On DEMAND–digital television with premium, subscription and free programming for "anytime" viewing.

Trained Professionals

Cox field technicians are job trained and certified. Our customer care agents are responsive and will inform you about our products, resolve issues and keep hold times to a minimum. Plus, our employees are local–they live and work in the Greater New Orleans area and that's good for our local economy.

Convenience and Savings

Nothing beats the convenience of dealing with just one bill from one company for all of your communication needs. Cox was the first company to bundle cable television, Internet and telephone in one package. Bundling saves you money and makes your life easier.

Parental Controls

Today's mass media offers a wealth of entertainment and educational information, but it may not be suited for everyone in your household. That's why we offer free Parental Controls to block television content or access to inappropriate websites. Learn more at www.cox.com/takecharge

You've really made the right decision by choosing Cox. We're the most trusted provider of communication and entertainment services in Jefferson, Orleans, St. Bernard and St. Charles Parishes, and you'll always get the best products, services and support from us. Call us at 504-304-8444 or visit www.cox/Louisiana

Sincerely,
Your friends at Cox Communications

Table of Contents

Cox Services 4-5
How To Read Your Monthly Statement 6-8
Entertainment Equipment and Home Wiring 8-9
Payment Options 10-11
EasyPay Authorization Agreement
for Automatic Bill Payment 12
Terms and Conditions 13

Digital Cable

Welcome to Digital Cable 14
Digital Cable Remote Control 15
Digital Cable Features 16-20
On DEMAND 21
Digital Video Recorder (DVR) 22-27
High-Definition Service from Cox 27
Connecting Your Cox Digital Cable 28-29
Connecting Your Cox DVR 30-31
Connecting Your Cox HD Cable 32-34
Digital Cable Installation 35-38
Troubleshooting 38-39

Cox Services

As the third-largest cable provider in the nation, Cox Communications LLC is noted for its high-capacity, reliable broadband delivery network and superior customer care. For Cox, it's not about being the biggest; it's about being the best. Our vision is to be the most trusted provider of communication and entertainment services in America.

Cox offers an array of advanced digital video, high-speed Internet and telephone services over its own nationwide IP network. Forget about dealing with different communications providers. Cox Communications is your one-stop.

Cox Services include:

Video

Cox Cable – all the major networks, local channels, national news, weather and much more:

- Up to 75 channels of the most popular networks including ESPN, CNN, USA, The Disney Channel, The Weather Channel and more
- Local channels at no additional cost
- Free standard service on all additional TVs

Cox Digital Cable – your best choice for all the latest entertainment

- Over 240 channels of exciting sports, must-see movies and award-winning original series
- On DEMAND – movies, shows and videos at your fingertips anytime you want it! Plus local programming you can't see anywhere else.
- On screen Interactive Program Guide allows you to search programming by title, time and theme
- Your favorite premium channels – HBO, Cinemax, Starz, Showtime and TMC
- Parental control options

Cox HD (High Definition)

- Free HD programming including your local Hi-Def channels and more HD networks being added all the time

Cox DVR (Digital Video Recorder) – allows you to watch your favorite shows when you want, on your schedule – even all your favorite HD shows.* Automatically record your favorite programs, pause live TV for up to an hour, create your own instant replays, tape two shows at one time – and the best part – no videotapes are required! Never miss your favorite show again!

* An HD TV receiver or CableCARD and HD TV set required.

High Speed Internet

Always-on connection with speed to download and upload in seconds, not minutes. Packages and pricing to fit every need – the right, safe, affordable Internet access.

PowerBoost® – technology that gives you a boost of speed when downloading or uploading videos, photos, music and any large files

Cox Home Networking – share your Cox Internet Connection with up to 4 computers in your home wirelessly

Free Cox Security Suite℠ powered by McAfee™ – provides anti-virus, anti-spam, identity protection and much more

Make the most of your High Speed Internet experience with options like Cox Rhapsody Music Service, Media Share and Store, and Remote Dial Access.

Digital Telephone

Savings, convenience and reliability with local, long distance and international calling.

- Popular calling features like Call Waiting, Caller ID, 3-Way Calling, Voice Mail and much more.
- Phone Tools – exclusively from Cox – allows you to control your phone from any Internet-connected computer. Forward your phone, listen to voice mails, see history of incoming and outgoing calls, plus much more.
- Join over 2.5 million customers who rely on Cox for their telephone service.
- Bundle your Cox services (Video, High Speed Internet and Telephone) and get the best services, at the best price all on one bill – save money and time! Choose the bundle that is best for you and you're sure to save big over what you would spend buying the same services individually. You can always add services to any bundle!

For more information regarding these services and how to save money when you bundle Cox Services, call 504-304-8444 or visit www.cox.com/Louisiana

How to Read Your Monthly Statement

Receiving a monthly statement should not be cause for confusion. At Cox Communications, our goal is to make things easy for you by providing you with the convenience of one bill for all your communication needs. For your convenience, we have outlined and broken down each section on your statement. If you should have any further questions, as always, you can contact Customer Service or visit www.cox.com/Louisiana/billingsupport

A Date statement was produced.

Your account number.
Please write this number on your check or money order and on all correspondence.

All transactions during the past month.
Included are last month's previous balance, payment received and current charges.

Total due.
This total includes current month's charges and any previous balance on the account.

Due date of payment.
Please pay bills by the payment due date to ensure that your payment will appear on the following month's statement. Payments received after this date will be included on your next statement.

B Current billing period.
Service from (date) – service to (date).

C How to reach us – our phone number for your convenience.

D Messages from Cox – Important messages and reminders.
Messages are updated monthly. Be sure to read for important information.

Please keep this portion of the statement for your records.

E What's New From Cox: Special offers, savings, opportunities, events and promotions. Be sure to check the back of the bill each month for additional information.

F Our local address.

Payment Coupon – please remove the bottom portion of the statement and remit with your payment.

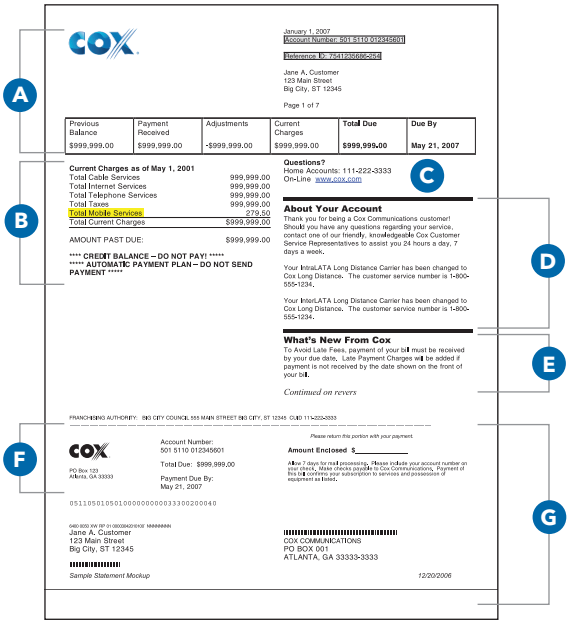
Your service or billing address.
Please be sure we have your correct name and address. Corrections should be mailed separately to our office, not to the payment return address.

G Payment return address.
Be sure this address shows through the window of the return envelope.

H Your bill is printed on both sides.

I Monthly activity: Details of transactions during this period.

All services are billed one month in advance. The first bill may include prorated charges and will be higher than a typical charge for one month.



January 1, 2007
Account Number: 501 5110 012345601
Reference ID: 7541235686-254

Jane A. Customer
123 Main Street
Big City, ST 12345

Page 1 of 7

Previous Balance	Payment Received	Adjustments	Current Charges	Total Due	Due By
$999,999.00	$999,999.00	-$999,999.00	$999,999.00	**$999,999.00**	**May 21, 2007**

Current Charges as of May 1, 2001

Total Cable Services	999,999.00
Total Internet Services	999,999.00
Total Telephone Services	999,999.00
Total Taxes	999,999.00
Total Mobile Services	279.50
Total Current Charges	$999,999.00

AMOUNT PAST DUE: $999,999.00

****** CREDIT BALANCE – DO NOT PAY! *******
******* AUTOMATIC PAYMENT PLAN – DO NOT SEND PAYMENT *******

Questions?
Home Accounts: 111-222-3333
On-Line www.cox.com

About Your Account

Thank you for being a Cox Communications customer! Should you have any questions regarding your service, contact one of our friendly, knowledgeable Cox Customer Service Representatives to assist you 24 hours a day, 7 days a week.

Your IntraLATA Long Distance Carrier has been changed to Cox Long Distance. The customer service number is 1-800-555-1234.

Your InterLATA Long Distance Carrier has been changed to Cox Long Distance. The customer service number is 1-800-555-1234.

What's New From Cox

To Avoid Late Fees, payment of your bill must be received by your due date. Late Payment Charges will be added if payment is not received by the date shown on the front of your bill.

Continued on revers

FRANCHISING AUTHORITY: BIG CITY COUNCIL 555 MAIN STREET BIG CITY, ST 12345 CUID 111-222-3333

Please return this portion with your payment.

Account Number:
501 5110 012345601

Total Due: $999,999.00

Payment Due By:
May 21, 2007

Amount Enclosed $_____

Allow 7 days for mail processing. Please include your account number on your check. Make checks payable to Cox Communications. Payment of this bill confirms your subscription to services and possession of equipment as listed.

PO Box 123
Atlanta, GA 33333

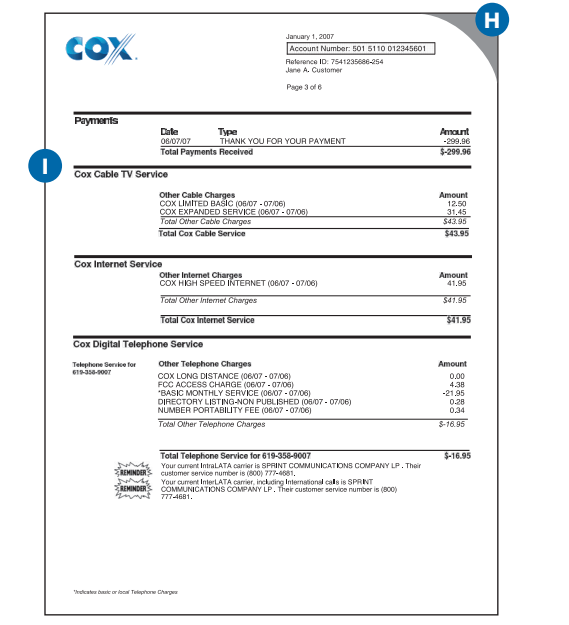
0511050105010000000003330200040

0460 000 XX 07 01 0002000201XXX 1000000000

Jane A. Customer
123 Main Street
Big City, ST 12345

COX COMMUNICATIONS
PO BOX 001
ATLANTA, GA 33333-3333

Sample Statement Mockup *12/20/2006*



January 1, 2007
Account Number: 501 5110 012345601
Reference ID: 7541235686-254
Jane A. Customer

Page 3 of 6

Payments

Date	Type	Amount
06/07/07	THANK YOU FOR YOUR PAYMENT	-299.96
Total Payments Received		**$-299.96**

Cox Cable TV Service

Other Cable Charges	Amount
COX LIMITED BASIC (06/07 - 07/06)	12.50
COX EXPANDED SERVICE (06/07 - 07/06)	31.45
Total Other Cable Charges	*$43.95*
Total Cox Cable Service	**$43.95**

Cox Internet Service

Other Internet Charges	Amount
COX HIGH SPEED INTERNET (06/07 - 07/06)	41.95
Total Other Internet Charges	*$41.95*
Total Cox Internet Service	**$41.95**

Cox Digital Telephone Service

Telephone Service for 619-358-9007

Other Telephone Charges	Amount
COX LONG DISTANCE (06/07 - 07/06)	0.00
FCC ACCESS CHARGE (06/07 - 07/06)	4.38
*BASIC MONTHLY SERVICE (06/07 - 07/06)	-21.95
DIRECTORY LISTING-NON PUBLISHED (06/07 - 07/06)	0.28
NUMBER PORTABILITY FEE (06/07 - 07/06)	0.34
Total Other Telephone Charges	*$-16.95*
Total Telephone Service for 619-358-9007	**$-16.95**

REMINDER

Your current IntraLATA carrier is SPRINT COMMUNICATIONS COMPANY LP . Their customer service number is (800) 777-4681.

REMINDER

Your current InterLATA carrier, including International calls is SPRINT COMMUNICATIONS COMPANY LP . Their customer service number is (800) 777-4681.

*Indicates basic or local Telephone Charges

How to Read Your Monthly Statement (continued)

Change of Services and Charges

Cox Communications will notify you of any changes in services, programming, equipment and rates. This notification can take the form of billing inserts, statement messages or other broadcast media.

Payment for Service

Our service is provided on a convenient monthly basis. Your first statement will reflect installation fees and first month service charges. If your service is disconnected due to unpaid bills, you'll have to pay all past-due charges, a reconnection fee, a collection fee and one month's advance charges before we reconnect your service.

Billing and Complaint Procedures

Any billing errors or requests for credit must be brought to our attention within 30 days of the time you received the bill in question. If we have to use a collection agency or take legal action to collect the money you owe us, you'll be responsible for all reasonable fees including attorney and court costs.

NOTE: If you have a billing dispute with us, you must continue to pay your bill while the dispute is being researched.

Entertainment Equipment and Home Wiring

Cox Service Assurance Plan (CSAP)

With the Cox Service Assurance Plan, you won't have to worry about costly repairs. Your coverage includes all home interior wiring to televisions, telephones and high-speed Internet modems. Plus we will diagnose any problems, show you how to get the most out of your equipment, and make sure your Cox services are trouble-free.

What does the Cox Service Assurance Plan cover?

> All video and audio cable installed by Cox Communications.
> Replacement of fittings, splitters, amplifiers and outlets installed or existing in accordance with accepted industry standards.
> Damage caused by animals chewing on interior or exterior wiring.
> Customer education as it relates to Cox-provided services and equipment.
> Verifying faulty customer equipment (TV, DVD player, splitter).
> Fine tuning and auto programming TV.
> Cable cut by accident while doing yard work.

What is not covered by the Cox Service Assurance Plan?

> Changing batteries in the remote control.
> Installation of home entertainment systems.
> Customer-installed additional outlet with poor reception or picture.
> Replacement or repair of TVs, DVD players, etc.
> Damage to wiring or equipment resulting in gross negligence or willful damage.
> Installation of new outlets or relocation of outlets.
> Failed self-installations for analog, digital, DVR or high-speed Internet services.

What is the benefit of the Cox Service Assurance Plan?

Without the Cox Service Assurance Plan, you may be charged for a service call related to an issue that is not caused by Cox's service and/or equipment. The cost of the Service Assurance Plan is $6.99/mo. for video, high-speed Internet and telephone service.

Home Wiring Policy

Cable customers own and are responsible for maintaining cable wiring within their homes. Also, you have the right to install and maintain additional cable outlets. Here's what you should know about Home Wiring:

1. Cable Home Wiring is defined as the internal wiring located within your premises or living space.
2. Cable Home Wiring does not refer to the wiring outside your home or in the common areas of multiple dwelling unit buildings (e.g.: apartments, condominiums).
3. The point of demarcation (the point at which the service enters your area or living space) for a single-family home is approximately 12 inches outside the wall of your premises or individual dwelling unit.

Customer Options

You can now control who installs the internal wiring for cable outlets and who maintains the cable past the point of demarcation (the point at which the service enters your area or living space). Following are several options:

1. You may have Cox Communications install and/or maintain your additional outlet(s).
2. You may install and/or maintain your own additional outlet(s) past the point of demarcation.
3. You may hire another vendor to install and/or maintain additional outlet(s) past the point of demarcation.

Equipment Policies

"EQUIPMENT" includes the following: receiver, remote control unit, security device, EMTAs, modems, A/B switch, coaxial cable, parental lock-out device, and any other equipment used to provide your Cox services. Because you're responsible for loss or damage to the equipment in your home, you should consider including it in your homeowner's, renter's or other insurance coverage.

We will repair any problematic equipment at no charge. However, if you or persons within your control damaged the equipment, either television or non-cable TV related equipment, you may have to pay for the cost of repairs.

Cox Communications does not service televisions, VCRs or any other equipment not owned by Cox. All equipment and parts [outside of your home] used to install your cable TV remain the property of Cox Communications and can be removed by us if you cancel your service or for non-payment of your bill. When you cancel your service, you're responsible for returning leased equipment such as receivers and remote controls in working order—normal wear and tear is accepted. If you do not return the equipment to us, or if you bring it back damaged, you'll be charged based on the schedule of charges then in effect for such items.

Private Viewing

Your cable service is provided for your enjoyment and cannot be broadcast in areas open to the public. Our programming cannot be rebroadcast, transmitted or performed, nor may admission be charged for its viewing without written consent, in advance, from our programming suppliers.

Payment Options

We understand how busy and hectic your life can be. To help accommodate your busy schedule, we provide several options for paying your bill. Besides mailing your payment with the detachable portion of your monthly statement, you can visit any of our payment locations or customer service locations. And if you'd rather not leave the comfort of your home, you also have the option to pay online at www.cox.com/Louisiana or sign up for our **EasyPay**SM program (see page 12).

Mail Your Payment

Mail your payment with the detachable portion of your bill to:

Cox Communications
P.O. Box 9001080
Louisville, KY 40290-1080

Pay Online

If you're a residential customer, you can view and pay your bill online at www.cox.com. For your protection, you'll need your user ID and a password to view your account information. To view a demonstration of our bill pay procedure visit www.cox.com/Louisiana

Set Up Automatic Payment with EasyPay

Save a check. Save a stamp. Save time! Guarantee your payment arrives on time! Our bank talks to your bank or credit card company, and your bill will be paid each month, on time and well within the payment window. Your payment will appear on your monthly statement so you can keep track of it. Sign up online at www.cox.com/Louisiana or complete the enrollment form on page 12 and mail to your local Cox Communications office,* attention **EasyPay** program.

*See address on your Cox billing statement.

Digital Store Locations

Please call us at 504-304-8444 or visit one of our Digital Store locations for more information on payment options.

When you just want to speak to someone face-to-face, visit one of our Digital Store offices:

Cox Retail Service Center – New Orleans
3131 Elysian Fields Ave.
New Orleans, LA 70122
Mon–Fri: 8am – 6pm; Sat: 9am – 1pm
Drive Up *Mon–Fri: 8am – 6pm; Sat: 9am-1pm*

Cox Retail Service Center – Airline
2121 Airline Dr., Metairie, LA 70001
Mon–Fri: 8am – 6pm; Sat: 9am – 1pm
Drive Up *Mon–Fri: 8am – 6pm; Sat: 9am – 1pm*

Cox Retail Service Center – Westbank
5029 Lapalco Blvd., Marrero, LA 70072
Mon–Fri: 8am – 6pm; Sat: 9am – 1pm

Cox Retail Service Center – Destrehan
4 Storehouse Ln., Destrehan, LA 70047
Mon–Fri: 8am – 6pm

Directions: River Rd. to Ormond Blvd. to Storehouse Lane. Right on Storehouse Lane. Service Center is on the left behind the EZ Serve.

Visit Cox Communications Digital Store locations to drop off equipment, make a payment or find out more about our services! Some offices also have drive-thru payment windows for your convenience.

For the most current information on hours of operation at the Digital Store locations, please visit www.cox.com/support/louisiana/contact/locations.asp

Local Payment Options

In addition to our Digital Store locations, you can visit any of the participating local payment locations in your area to make a payment.

Log on to www.cox.com/support/louisiana/contact/locations.asp to view a list of payment locations.

EasyPay Authorization Agreement for Automatic Bill Payment

Please fill in the information and sign below.

Name _____
(exactly as it appears on bank/credit card account)

Cox Account # _____

Street Address _____

City _____ State _____ Zip _____

Home Phone _____

Email _____

Select Payment Type: O Bank O Credit Card
If "Bank" is checked above, please fill out the following:
For Checking Account (PLEASE INCLUDE A VOIDED CHECK) or Savings Account

Routing and Account # _____ - _____

Bank Name _____

City/State of Bank _____

If "Credit Card" is checked above, please fill out the following:

Account # _____

O Master Card O Visa O Discover O American Express

Expiration Date:_____

"I hereby authorize Cox Communications to charge or debit my credit card/checking/savings account indicated above for the total amount due each month for my Cox services. I understand that I can cancel my participation in this program upon written notice to Cox Communications, allowing a reasonable time for action on my cancellation notice. I understand that I have the right to stop automatic payment by notifying my financial institution prior to the time my account is charged or debited. I also understand that Cox Communications and/or my financial institution can cancel my enrollment in this program at any time. I understand that Cox Communications may charge me a fee for any unpaid charges returned to Cox and/or denied by my financial institution for Cox services."

Signature _____ Date _____

Please allow 30-60 days after enrollment for EasyPay automatic payments to begin. Look for this message on your bill statement: "Please do not pay. Your account will be debited when due." Until you see that message, continue to pay your Cox bill as usual. Cox services not available in all areas. Customer may stop an EasyPay payment by timely notifying his or her financial institution before account is debited or charged. EasyPay program enrollment will remain in effect until revoked by customer, Cox Communications or customer's financial institution. Customer must notify Cox Communications in writing of any decision to cancel enrollment in EasyPay program, allowing reasonable time for action on cancellation notice. Certain restrictions may apply. EasyPay is a service mark of Cox Communications. ©2008 Cox Communications, LLC. All rights reserved.

Terms and Conditions

Reconnects

In order to reconnect service, you would need to pay for any outstanding balance owed, any account deposit (if required), a reconnect/reactivation fee, and for the first month of service. Any interruption of service due to non-payment will result in additional fees charged to reactivate services.

Delinquent Accounts

For any accounts that become 45 days past due, a notice is sent; for accounts that are 55 days past due, equipment is disabled; and for accounts that are 65 days past due, service is disconnected.

When to Pay Your Bill

Your payment is due by the "Due By" date indicated on your statement. If Cox does not receive payment for local and long distance Telephone charges by the "Due By" date, your account will become past due. If you have other Cox services, and Cox does not receive payment for those services in full by the "Due By" date, those services will also become past due. If your telephone and/or other Cox services are disconnected for non-payment, you must pay the entire bill, restoration fee and reconnect charges. You will also be required to pay a deposit.

Late Payment Charge

For Telephone Service

If payment is not received by the "Due By" date indicated on the first page of your statement, a late payment fee of 5% of the total unpaid balance, calculated monthly, may be charged.

For High Speed Internet Service

If payment is not received by the "Due By" date indicated on the first page of your statement, you will be subject to a late fee on your High Speed Internet service bill.

For Cable

If payment is not received by the "Due By" date indicated on the first page of your statement, you will be charged a late fee; if the account remains unpaid for 13 additional days your account will be charged an additional late fee.

Check Return Charge

If your check is returned for non-sufficient funds, you expressly authorize your account to be electronically debited or bank drafted for the amount of the check plus any applicable fees. The use of a check for payment is your acknowledgment and acceptance of this policy and its terms and conditions.

Returned Check Fee (subject to change)

The fee for a returned check is $25.

Deposit Refunds

Account deposits are refunded automatically to our customers who meet the following criteria: must be a subscriber for a minimum of 12 months and must be in good standing (e.g.: no late fees, insufficient funds, etc. within the last 12 months). Deposit refunds, with interest, are applied to the customer's account ledger reflecting the deposit with the applicable refunded interest earned. At the time of refund your initial deposit will be refunded plus interest. The interest will be calculated from the 90 day Commercial Paper rate published by the Federal Reserve Board. When applied, the descriptions will appear on your monthly statement as separate line items "Applied Deposit" for the interest paid on the deposit refund. If there are current charges on the account, the deposit refund will be applied to the current balance as of the date the deposit refund was issued. If there are no current charges on the account the deposit refunded will appear as a credit balance. If your service is disconnected, interest through the disconnect date for the deposit will be reflected on your monthly statement.

Welcome to Cox Digital Cable from Cox Communications, where you'll experience 100% digital crystal-clear picture and sound, hundreds of channels and the ability to watch what you want, when you want– all at your fingertips.

In this section you'll find the basics so you can start enjoying Cox Digital Cable quickly. But if you have any questions, we're here to help.

> Access to More Than 240 Channels
Discover a world of exciting programming where there's always something for everyone, including a variety of news, sports, movies, kid's entertainment and premium channels (HBO, Cinemax, Showtime, Starz and TMC).

> Interactive Program Guide
The easy-to-use guide makes finding just what you're looking for a breeze, even up to seven days in advance!

> Movies On DEMAND
Start watching movies instantly and choose from timeless classics to the latest box-office hits, all with the push of a button. Plus, you can pause, rewind or fast-forward with your Cox Digital Cable remote control.

> Premiums On DEMAND
Premiums On DEMAND is free with your Premium channel subscription. Enjoy your Premium channels around your schedule. On DEMAND, featuring HBO, Cinemax, Showtime and Starz, lets you watch your favorite shows at any time. And you can pause, rewind or fast-forward with your Cox Digital Cable remote control.

> FreeZone
Experience the convenience of On DEMAND programs absolutely free, from networks like HGTV, Food Network, Cartoon Network, Comedy Central and PBS Sprout. Content is updated weekly, so check back often for new shows.

> On DEMAND Subscriptions
Something for every enthusiast. See it all – the Anime Network, WWE 24/7, Howard TV, here!, and the biggest events in sports – with On DEMAND subscriptions from Cox.

See page 15 for Digital Cable remote control.

Digital Cable Remote Control

DVD player

Setup programming sequences

Home entertainment device control

Auxiliary functions/ On DEMAND controls/ Controls DVR functions

8 second rewind live TV

View program information

Interactive Program Guide

Additional cable settings

Interactive buttons

Recall last channel

Adjust volume

View favorite channels

Auxiliary channels

Television

Power

Cable Receiver

View Channel One

Return to live TV

Display list of recorded shows

Changes screen aspect ratio

Interactive Program Guide functions

Exit Interactive Program Guide

Display interactive service

Move through channels

Turn sound on or off

Enter

Picture-in-Picture (PIP) functions

Quick Start

Let's get started! By following the steps below, you'll become acquainted with the basic operations of the remote control. You'll be able to control your TV, VCR, DVD, CD and cable television right from your easy chair. You'll know how to select channels, how to find out what's on and when, and how to personalize your viewing selections.

Power Up

Turn your equipment on using the device selection buttons located in the Power Panel (top section) of your remote. Simply choose the CABLE, TV, DVD or AUX keys and press Power to each device.

Interactive Program Guide Icons

The Channel Banner on the Interactive Program Guide displays icons that provide information about the channel you are watching.

Icon	Description
	Blocked channel.
	Unblocked channel.
CC	Closed Captioned–the channel displays text subtitles for hearing-impaired viewers. This option applies only to channels offering closed captioning.
SAP	Second Audio Programming (SAP)–you can receive alternate audio (such as Spanish) with the TV picture. This option only applies to channels that offer SAP. **NOTE:** if you have SAP enabled and you experience no sound on some channels, disable SAP. SAP is only available on channels that offer it.
	Channel transmits stereo sound. This option applies only to channels that offer stereo sound.
	Channel is included in your Favorite Channels list.
$	Purchased Pay-Per-View.
REC	VCR Timer is set on the channel.
REC	DVR is set to record this program.
NEW	Programs that are new. Not a repeat.
HD	Programs in High-Definition.

Other Channel Banner Information

Program Rating: Displays the ratings.

Content Advisory: Displays the reason for the rating, i.e., "R" may mean D, L, V for drugs, language and violence.

Parental Controls

Utilizing the Block options in General Settings, you can block by channel, rating, titles and date/time. You can also select a personal Blocking PIN. The default PIN is 0000. Press the SETTINGS button twice then select Block Type.

Channel: Use your Blocking PIN to limit access to specific channels. A will appear beside your selection.

Rating: Use your Blocking PIN to limit viewing by rating. You can block multiple ratings with just one keystroke. Simply highlight one rating, press the B button, and your rating selection plus all those appearing below it will be blocked. Adult programming can be blocked by channel or by rating.

Titles: Use your Blocking PIN to limit viewing of titles and descriptions. First you need to block by "Rating." See above instructions for Rating. Then go to Block "Title." Enter PIN number. Select "Hidden." Accept. Exit.

Block PIN: You can also control when television viewing time is available. Choose up to eight time blocks by both day and time.

Time New: Allows you to change 0000 to any four-digit code.

NOTE: By adding a Parental Control PIN you will be able to avoid unauthorized Pay-Per-View and/or On DEMAND purchases. Parental Control Pay-Per-View PINs must be added to each receiver separately. For example, if you have three receivers, you must put a PIN on all three boxes.

Changing The Mode

Press the CABLE key (or TV or DVD or AUX key) for the desired function. Then, the indicator will blink twice.

Programming Favorite Channels

1. With the TV on, press the SETTINGS button twice on your remote.
2. At the General Settings menu, press up or down to highlight Viewer: Favorites, then press the SELECT button.
3. Press up or down on the remote and highlight the channel to add or remove from your list of favorites.
4. Press SELECT to add or remove a highlighted channel. For example, if a channel has a Favorite blue ribbon beside it, you can press SELECT to remove the blue ribbon and take the channel off your list of favorites.
5. Press the A button to accept your new list of Favorites Channels and return to the General Settings menu.
6. Press EXIT to return to watching television. You can see what's playing on other channels using the CH buttons.

Surfing

1. Press the buttons to move through the channels. A 15-second pop-up displays the title, program time, and channel information.
2. Press the button twice and another pop-up appears and displays the plot, guest stars, and icons indicating special viewing or audio features.
3. Press the button again and the information disappears.
4. To return to your previously selected channel, press .

Quick Browse

While you're watching a selected program, you can see what's on—even during the commercials—using the Quick Browse feature.

1. Use the keys to advance through channel information; a 20-second information pop-up will appear showing the title and time of other programs currently playing.
2. Press the button to find out more information about the program.
3. Press the button to change channels.
4. Press to return to the last channel selected.

Interactive Program Guide

Select any current program or see what's playing for up to seven days. Using the Interactive Program Guide, you can select your program by browsing through the listings in one of three ways: Channel, Title or Theme. Once you've entered your selection following the directions below, allow a few seconds for the program to appear.

Browse By Channel

Browse by Channel is the default setting when entering the Interactive Program Guide. From here you can browse programming by time and channel as well as access the Browse by Theme and Browse by Title features.

1. Press the button on your remote.
2. Use the arrow keys to move up and down through the channels.
3. Use the arrow keys to move through the time slots.
4. Highlight the program and press ; a pop-up will appear showing the plot, rating, and audio and viewing information icons.
5. Press or to return to the Interactive Program Guide.
6. Press to tune to the highlighted program or to purchase a Pay-Per-View (PPV) feature. If you select a PPV channel, you will be prompted through the process.
7. Press to return to the Interactive Program Guide or exit. To resume watching TV, just press .

Programming Your Remote Control

1. Turn on your TV.
2. On the remote control, press TV once; then press and hold SETUP until the TV key blinks twice, then release SETUP.
3. Enter 9-1-1. The TV key will blink twice.
4. Aim the remote control at the TV and press POWER once.
5. Press CH▲ CH▼ one or more times and stop when the TV turns off.
   Note: In the search mode, the remote control will send IR codes from its library to the selected device, starting with the most popular code first.
   Note: If while pressing CH▲ CH▼ and you inadvertently pass the code, press CH▲ CH▼ one or more times until the TV turns on.
6. Press SETUP once to lock in the code. The TV key will blink twice.
7. To search for the codes of your other devices, repeat steps 1 through 5, but substitute the appropriate key (eg. AUX, DVD, TV or CABLE) for the device you are searching for.

Quick Settings

The Quick Settings screen allows you to begin recording the current channel, temporarily disable the block features of Parental Controls, or set the sleep timer.

1. Press the SETTINGS button once.
2. Use the ▲▼ arrow keys to highlight your selection.
3. Press SELECT.

NOTE: If you seek more instructions on operating your digital cable, please visit our website at www.cox.com/Louisiana or call Customer Service at 504-304-8444.

Customize Digital Cable Settings

There are many additional benefits and features of your remote that will increase your television enjoyment. Enter the General Settings mode and browse through the settings on your screen. By following the simple instructions, you'll discover how to get the most from your Cox Digital Cable experience.

General Settings

Press the SETTINGS button twice to get to the General Settings screen.

Hot Tip! Highlight any function in General Settings, press the INFO button and a detailed explanation will appear.

Timer: Turn Off, VCR New, Wake-Up, All, Rewind New, Sleep

Viewer: Favorites, Power On

Audio: Digital Out, Range, Volume Control

Block: Channels, PIN, Rating, Time New

Display: Power Off, Power On

Language: Audio, Screen

NOTE: If you select Spanish with the Language: Screen option, the Interactive Program Guide will have most of the language support in Spanish; however, the actual programming information will still be in English except for those channels, such as Sorpresa, where the programming information is provided in Spanish.

Purchase: PIN

PPV: Purchases

Set: A-C Outlet, Color Scheme, Output Chan, Power-On Key

On DEMAND

Movies On DEMAND

The biggest Hollywood hits are On DEMAND for 24 hours. Previews are always FREE to watch!

1 Go to Channel 1 or
Press On DEMAND Button
Then select
Movies On DEMAND

2 Choose your
category of interest

3 Pick your movie
Then select Buy Now

Classic Movies

With Classic Movies On DEMAND you can go back in time.

IFC in Theaters

If you like Independent films, then IFC in Theaters is the movie destination for you. These films are available in theaters and On DEMAND at the same time.

FreeZone

Free to browse. Free to watch. FreeZone is your personal programming library of cable TV favorites, kids and sports shows, and even concert and music videos. Available anytime you want at no additional cost. New shows every week.

Premium On DEMAND

If you get HBO, Cinemax, Starz or Showtime with Cox Digital Cable, you also get selections of their movies and series On DEMAND, ready whenever you want at no additional charge.

Adult On DEMAND

Adult titles are priced per viewing and are available for 6 hours.

Digital Video Recorder (DVR)

Watch everything you want. Never miss another show. Create your own instant replays. That's the beauty of the Digital Video Recorder and it all happens with the touch of a button on your remote control.

In this section you'll find the basics so you can start enjoying your Digital Video Recorder quickly. But if you have any questions, we're here to help—24 hours a day, seven days a week.

> Record your favorite shows instantly.
> Watch one show while recording another.
> Record two shows at the same time.
> Pause, rewind and do your own instant replays on live TV.
> Save up to 80 hours of programming (available DVR space varies).
> Set Parental Controls on what can be viewed and recorded.

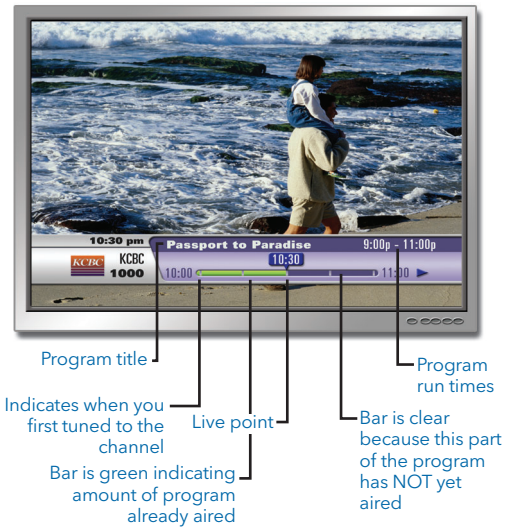
See page 15 for Digital Cable remote control.

Did you know?
You can record an entire series simply by pressing button while watching live TV and then selecting "All Episodes" from the prompt. After selecting "All Episodes", press A. To record only new episodes, select the "First Run" option, or select from several recording options from "First Run only on this channel" to "Record the rest of the series."

The Status Bar

Provides a quick reference to the program you're watching. Simply select the button on your remote control for the following information:

- The program title, start time and end time.
- The time when you first tuned to the channel.
- The portion of the program that has already aired.
- The live point of programming.
- The portion of the program that has not yet aired.



Control Live TV

You can use your remote to control a live program.

> Pause a show	Press
> Resume playback from pause	Press or
> Rewind	Press once (slow speed)
	Press twice (medium speed)
	Press three times (rapid speed)
	Press four times (crazy fast speed)
> Fast-Forward	Press once (slow speed)
	Press twice (medium speed)
	Press three times (rapid speed)
	Press four times (crazy fast speed)
> Advance one frame	Press and press
> Watch video in slow motion	Press twice quickly
> Resume playback from rewind, fast forward, or slow motion	Press
> See an instant replay	Press (replays last 8 seconds)
> Return to "live" TV	Press LIVE

Recording Programs

There are several ways to record your favorite programs.

Record Live TV

> Press .
> Choose your recording options.
> Press .

To manually stop recording before the scheduled time, press and then follow the on-screen choices.

Record a TV Program From the Interactive Program Guide

> Press .
> TV program.
> Select Record.
> Choose your recording options.
> Press .

The recording program is highlighted in the Interactive Program Guide in red.

Record all Episodes of Your Favorite Program

> From a program or from the guide, press Record.
> Choose all episodes.
> Press .
> Choose the desired options.
> Press .

Viewing Recorded Programs

Programs that have been saved can be accessed at any time by pressing the DVR List button.

View Saved Programs

> Press .
> Press arrow keys to highlight a show.
> Press to display your options.
> Press again to play.

Exit Out of Recorded Program

Change the channel, or press the key, which will tune to last channel viewed.

Viewing Recorded Programs (continued)

Using the Status Bar

> Press ⏸.

> The green area indicated recorded time.

> The red area indicated portion of program that was not recorded (if you tuned to a program already in progress)

NOTE: Once you tune to a channel, the program is automatically recorded to a "channel buffer" for up to one (1) hour. Each time you tune to a new channel, the saved programming from the old channel is cleared, and the recorder starts to save what is showing on the new channel.

Managing Saved Programs

By default saved programs will be automatically erased as space is needed for new recordings, or they can be saved until you erase them manually.

Go to the Saved Shows Display by pressing DVR LIST.

What you can do:	How to do it:
Find a saved show	Press ▲ or ▼ to highlight a show.
Erase a show	Highlight a show; Press SELECT; Select "Erase"
Save a show until manually erased	Highlight a show; Press SELECT; Select "Save until manually erased"
Allow a show to be erased automatically (Note: This is default setting.)	Highlight a show; Press SELECT; Select "Save until space is needed"
Keep a show longer	Highlight a show; Press SELECT; Select "Keep longer..."
	Press ▲ or ▼ to increase or decrease the life span of the highlighted show; Press SELECT (Note: shows that are positioned higher on the list will be erased later)

Saved shows can be automatically erased to make room for new shows, or saved until you erase them.

◆ – Indicates that a show will be saved until it is manually erased

⧗ – Indicates that a show is expected to be automatically erased soon

⧗ – Indicates that a show is expected to be automatically erased very soon

Managing Scheduled Recordings

Your Scheduled Recording list lets you see which upcoming programs are scheduled to be recorded. It also lets you cancel upcoming recordings.

Find Scheduled Recordings

> Press DVR LIST.
> Presss B to display the list of programs scheduled to record.

Cancel a Scheduled Recording

> Press DVR LIST.
> Press B (Scheduled Recordings).
> Use arrow keys to highlight program.
> Press SELECT.
> Highlight "Cancel Recording".
> Press Select.
> Press A to confirm.

Modify/Edit a Scheduled Recording

> Press DVR LIST.
> Press B (Scheduled Recordings).
> Use arrow keys to highlight program.
> Press SELECT to edit.
> Make edits to program.

Managing Recording Space

Your DVR can store up to 80 hours of programs, depending on the programming source. You can view your available space and set preferences for managing that space.

Viewing Available Recording Space

> Press DVR LIST.
> Press A to display the options screen
> Select "View Disc Info"
> Press SELECT for the information on available recording space.

Using The DVR With HDTV

Setting up Picture Formats (for High-Definition TVs)

If you have an HD-capable DVR from Cox and an HDTV, you may need to set up the DVR so that it provides video to your HDTV in picture formats that your HDTV supports to provide the optimum picture quality. As a default your DVR is programmed to display all high-definition programs in 1080i picture format and all standard definition programs in 480i picture format.

At any time, you can change the picture format for your HDTV to select the best picture quality for the format currently being broadcast by pressing HD zoom.

1. **Turn off** your DVR and turn on your HDTV.
2. On the DVR, press GUIDE and INFO at the same time. The Output Selection screen appears.
3. Using the remote control, press B to select the HD output type. The Set TV Screen Type will appear.
4. If you have a standard-screen HDTV, press A. If you have a wide-screen HDTV, press B.
5. Select the desired set up option.
6. To start watching TV, press GUIDE, CABLE and then POWER. While watching TV, you can change the picture format to any of the settings you selected by pressing the settings button and selecting picture format.

High-Definition Service from Cox

HDTV Requirements

You will need an HDTV set (HDTV-capable or HDTV-ready) and a Cox HD receiver or a Digital Cable Reciever device with a CableCARD from Cox.

- To obtain HD local stations, you must have a Cox HD receiver, a DCR device with a CableCARD from Cox or an HDTV with an integrated tuner. You must also subscribe to Cox limited basic service.
- To obtain HD premium channels including HBO, Cinemax, Showtime and Starz, you must have a Cox HD receiver or a DCR device with a CableCARD from Cox. You must also subscribe to Cox Digital Cable and to the premium channels.
- To obtain channels such as Discovery HD, ESPN HD, Universal HD, TNT HD, National Geographic HD, History Channel HD, A&E HD and many others, you must have a Cox HD receiver or a DCR device with a CableCARD from Cox. You must also subscribe to Cox Digital Cable and Cox Standard Basic service.

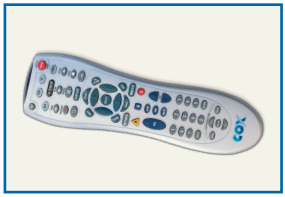
Connecting Your Cox Digital Receiver

Fast Connect Kit™ Components

One 6-Foot Coaxial Cable

Composite Cables

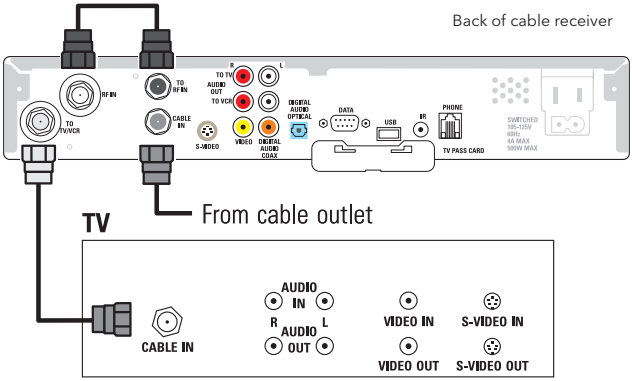
Power Cord



Remote Control

Depending on your equipment and existing connections, you may not need all of these components.

Fast Connect Instructions



When the cable receiver displays a clock on the LED, power on the receiver and enjoy your service.

For Fast Connect Instructions on how to connect a VCR to your digital receiver, see page 35.

Fast Connect Success Tips

Your New Remote Control

> Program your remote to operate the power and volume of your television using the instruction and code booklet included with the remote control.

> With the 4-device remote control, remember to first press the device key to choose the device you want to control (Cable, TV, DVD, Auxiliary).

> Press CH to move through the channels. A 15-second pop-up displays the title, program time, and channel information.

> Press INFO twice and another pop-up appears displaying the plot, guest stars, and icons indicating special viewing or audio features. Press INFO again or EXIT and the information disappears.

> To return to your previously selected channel, press LAST.

> To access the Interactive Program Guide (IPG), press GUIDE.

> Press SETTINGS twice and you'll find the General Settings screen.

> See page 15 for Digital Cable remote control.

Cox Digital Cable FAQs

How many days of programs are stored in the Interactive Program Guide?
The Interactive Program Guide (IPG) stores up to 7 days of programming - the current day and the next 6 days.

How do I use my VCR to record a program?
Refer to your VCR owner's manual for information on integrating the VCR into your equipment. You can also use the VCR Commander™ to enable the digital receiver to control your VCR, avoiding the manual timer settings on your VCR.

How do I use my DVR to record a program?
See pages 24-27 for instructions on how to use your DVR.

How do I set a Personal Identification Number (PIN) on the digital receiver?
The default PIN is set to 0000. To change the PIN, access the general settings using the remote, choose PPV: PIN. Follow the prompts to change the PIN to a unique 4-digit code.

Read this first:

⚠ WARNING:

Electric shock hazard! Unplug all electronic devices before connecting or disconnecting any electrical equipment.

Connect cable first, then electrical power.

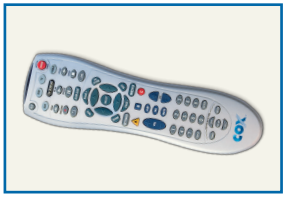
Connecting Your Cox Digital Video Recorder

Fast Connect Kit™ Components

One 6-Foot Coaxial Cable

Composite Cables

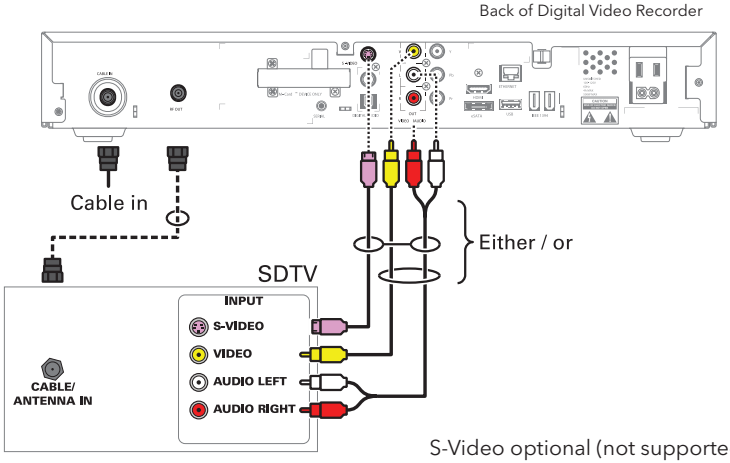
Power Cord



Remote Control

Depending on your equipment and existing connections, you may not need all of these components.

Fast Connect Instructions



S-Video optional (not supported by Cox Tech Support)

When the cable receiver displays a clock on the LED, power on the receiver and enjoy your service.

For instructions on how to connect a DVR to an HDTV, see page 37.

Fast Connect Success Tips

Your New Remote Control

> Program your remote control to operate the power and volume of your television using the instruction and code booklet included with the remote control.

> With the 4-device remote control, remember to first press the device key to choose the device you want to control (Cable, TV, DVD, Auxiliary). Example: to control the cable receiver, press the "cable button" on the remote and select a button to initiate action.

> See page 15 for Digital Cable remote control.

Digital Video Recorder Control

Use the Interactive Program Guide (IPG) to select programs to record and choose the frequency of recording.

Digital Video Recorder FAQs

How far back can I rewind live TV?
The length of time you can rewind live TV primarily depends on how long you have been watching a single channel. While the maximum live recording length is 60 minutes, each time you change channels the live recording starts over. If you have been watching a single channel for 15 minutes, you can rewind up to 15 minutes.

What happens if a recorded event goes over the scheduled end time?
If there is a chance that the event may continue past the scheduled end time, you can extend the stop time on the Confirm Recording screen.

What happens if the Digital Video Recorder loses power?
The recordings that were saved prior to power loss are saved on the recorder. You will miss any programs scheduled to record during the power loss; however, the schedule for future recordings is preserved.

Can I watch another channel while a program is being recorded?
Yes, the Cox Digital Video Recorder has two tuners, so you can watch one program while recording another. You can even watch a previously recorded program while recording two other programs!

Do the Parental Control settings apply to recordings?
Yes, the Digital Video Recorder will record programs on blocked channels or rating scale, but to play them back you must enter your 4-digit PIN.

Connecting Your Cox High-Definition Cable

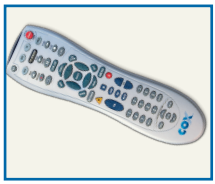
Fast Connect Kit™ Components

HD Audio Cable

HD Component Cables

One 6-Foot Coaxial Cable

Power Cord



Remote Control

Depending on your equipment and existing connections, you may not need all of these components.

Fast Connect Instructions

Step #1

A. Connect the coaxial cable from the cable outlet to the cable-in port on the cable receiver.

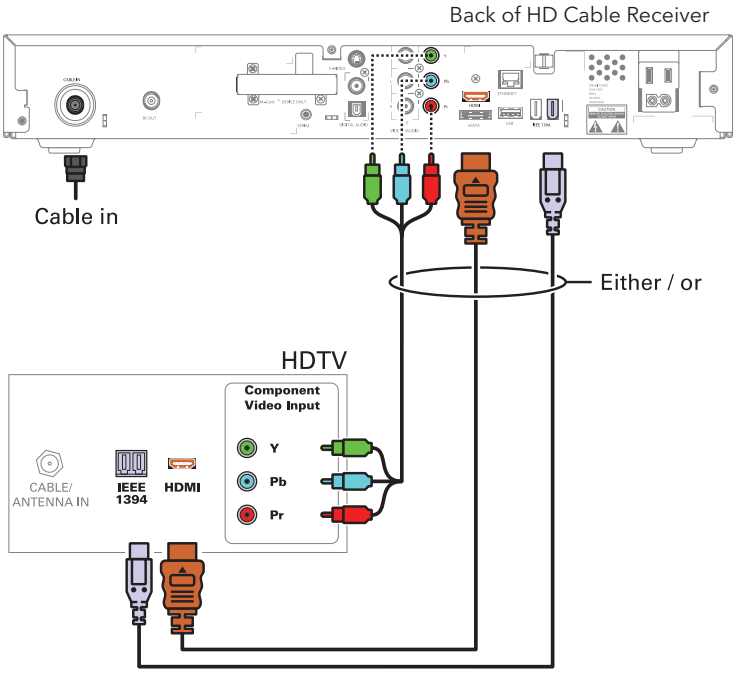
B. Connect the HD component cable from the Y Pb Pr ports on the cable receiver to the Y Pb Pr ports on the HDTV.
Success Tip: Match the color on the component cable receptors with the corresponding color on the HDTV ports. (red to red, green to green, blue to blue)

C. Put the HDTV on the correct input to view programming.
- Examples: Video 1, 2, or 3; Component 1, 2, etc.

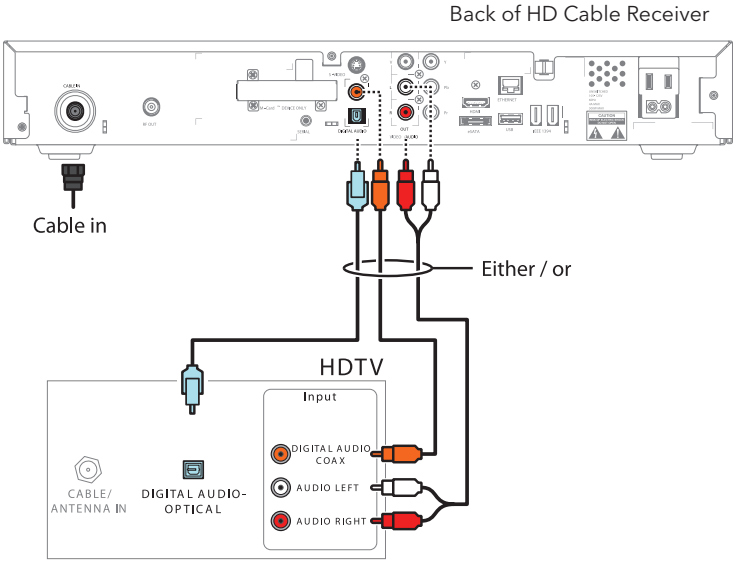
Step #2

When the cable receiver displays a clock on the LED, power on the receiver and enjoy your service.

A. Familiarize yourself with the HDTV's picture size features in order to "fill in" picture size on the HDTV when you are not viewing HD programming - refer to the "Fast Connect Success Tips" on the next page.



HDMI cable and IEEE 1394 cable are both optional (neither are supported by Cox Tech Support)



Fast Connect Success Tips

Your New Remote Control

> Program your remote control to operate the power and volume of your television using the instruction and code booklet included with the remote control.

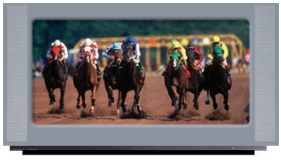
> With the 4-device remote control, remember to first press the device key to choose the device you want to control (Cable, TV, DVD, Auxiliary). Example: to control the cable receiver, press the "cable button" on the remote control and select a button to initiate action.

> See page 15 for Digital Cable remote control.

Your TV Screen Type

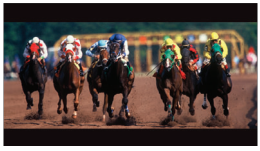
Television screens vary, depending on the type of television or monitor:

Standard TV Screen



Wide TV Screen

Black bars on the sides indicate that the program is formatted in a standard 4:3 mode and likely not in high-definition.
Change your TV format (i.e., stretch, zoom, normal) by pressing the # button on your Cox remote control to fill the screen.



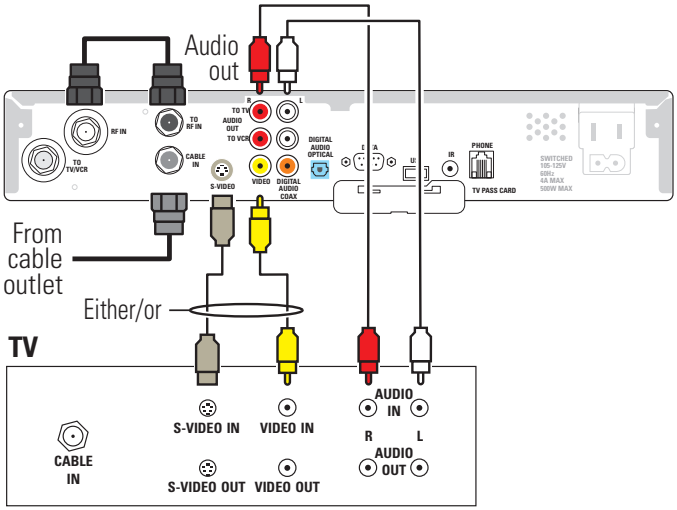
Black bars on the top and bottom indicate that the program is a widescreen image. This occurs in both standard and high-definition programming. No TV format change is necessary.

What is "burn-in" and how do I avoid it on my HDTV?

If you consistently watch standard-definition (4:3 aspect ratio) programming on a wide-screen (16:9 aspect ratio) television or HD programming with sidebars over very long periods of time, you may ruin your HDTV's ability to display colors evenly across the screen. Your wide-screen HDTV may have picture size adjustment features (zoom, stretch, etc.) that can be used to remove the black bars (thereby preventing burn-in) that you see when watching standard-definition programming. **Consult your HDTV owner's manual for details.**

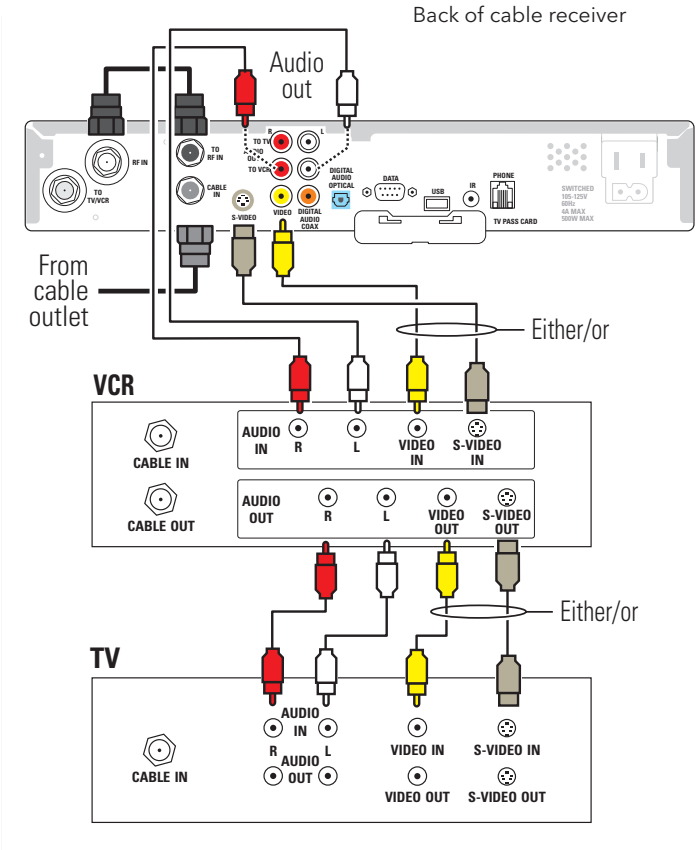
Digital Cable (In Stereo Sound)

Digital Cable Installation With a Digital Cable Receiver in Stereo Sound (when available)



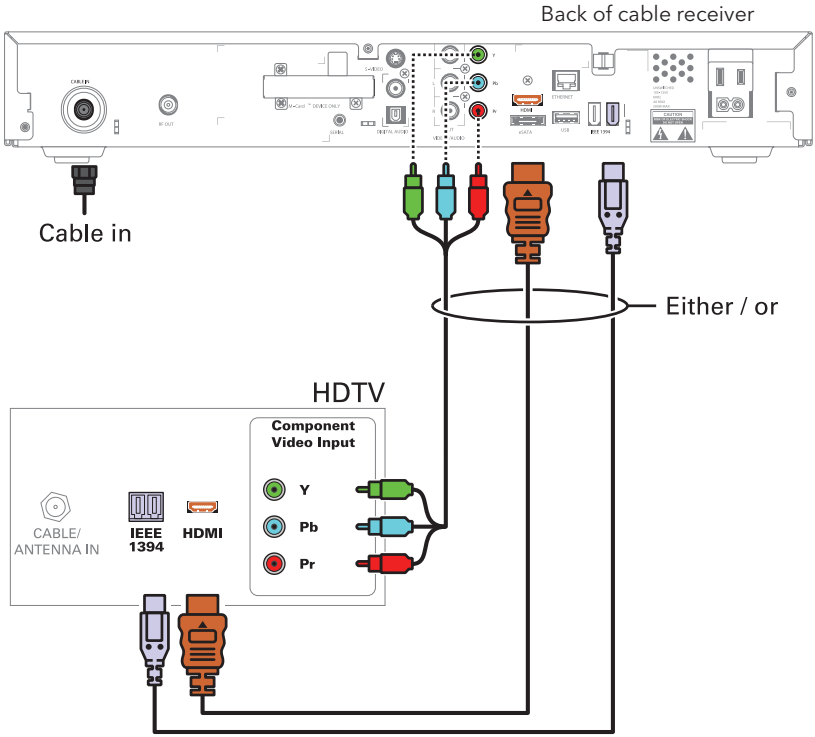
Digital Cable With VCR (In Stereo Sound)

Digital Cable Installation With a VCR to Record and Listen in Stereo Sound (when available)



HD Digital Video Recorder

HD-DVR Installation to a Standard HDTV Using Red, Blue and Green Cables and Audio Cables



NOTE:

TV must be set to HD Input.

HDMI cable and IEEE 1394 cable are both optional (neither are supported by Cox Tech Support)

Turning on the Digital Cable Receiver and/or Digital Video Recorder

When first connected, the digital cable receiver will display “Load”. Do not turn off the box until this process is complete.

Once the time appears, turn on your television set and tune it to channel 3 or the correct input. Press the power button on the cable receiver. The power light should come on and you will have a picture on your television screen.

NOTE: If there’s no picture, check to see if your TV is on the correct input.

Troubleshooting For Digital Cable

General Troubleshooting

- Install Coaxial Cable, then power.
- Properly plug your television and digital cable receiver into an electrical outlet. (If a light switch controls the outlet, make sure it’s turned on).
- Make sure all cables are properly connected and connections are finger tight.
- Make sure power indicator light on digital cable receiver is on.
- Make sure TV power is on and TV is tuned to channel 3 or the correct line input.
- If your set-up includes a VCR and/or stereo, make sure they are properly connected to the digital cable receiver.

Blank Screen or Snowy Picture

- If you are using the cable TV/RF input, make sure your TV and/or VCR are tuned to channel 3.
- If you are using the line/RCA inputs, make sure your TV and/or VCR are tuned to the correct line input.
- If digital receiver flashes “Load” for more than 15 minutes then disconnect power, wait one minute and reconnect.

Remote Control Set-Up Problems

- Point the remote control directly at the digital cable receiver (not the TV) when changing channels.
- Make sure nothing is blocking the pathway of the remote control's infrared sensor.
- Make sure cable light on remote control is lighting up when pressing button. If not, press cable light button and try again.
- Verify that the batteries are good.
- Try to re-program the remote control by using the remote control owner's manual included in your digital install kit.

"Freeze Frames"/Tiling of Pictures

- Make sure all cables are properly connected and connections are finger tight.
- Ensure that you do not have anything sitting on top of your digital cable receiver. This can temporarily affect picture quality.

Blue Screen or Other VCR-Related Troubles

- Make sure your VCR is tuned to channel 3 or the correct line input.
- Press TV/VCR button on your VCR.

On-Screen Guide With No Data or Descriptions

- Disconnect the power plug from the wall outlet and wait at least 10 seconds. Insert the power plug back into the wall outlet to begin reloading the on-screen guide information. This will take 15 minutes to complete. While the guide is reloading information, you will be able to watch TV and change channels with your remote control, but on-screen information will not be available until the reloading process is complete.

No Sound

- Verify that the mute function has not been activated on your TV and/or cable receiver remote.
- Make sure the volume is turned up on your TV or stereo.
- Check the SAP (Second Audio Program) setting on your TV or cable receiver. Refer to the handbook provided for the manufacturer of your TV.
- If you are using a stereo receiver, verify the audio output connection and the receiver are set up to the right input.

Further Troubleshooting

- If the above steps are not successful, or for additional hookups, call customer care at 504-304-8444 or visit our website at www.cox.com/support/Louisiana/techsupport

Other Tips

- Always connect primary cable directly from the wall outlet to receiver. Do not divert the Primary Cable through receiver loops located on the back of some television sets or through other devices, such as surge protectors, modulators, game adapters, and VCRs.
- Avoid using an electrical outlet that is activated by a wall switch.
- In order to ensure reliability do not place objects on the top of the cable receiver that will prevent adequate ventilation.
- For Picture-In-Picture configurations, use the 2-way composite cables provided in your install kit.

COX Digital Cable℠

COX High Speed Internet℠

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Service available to residential customers in Cox wired serviceable areas. Digital receiver rental and paid subscription to limited basic required for Cox Digital Cable. Cox Limited Basic plus a digital receiver and Digital Gateway subscription required for premium channels, pay per view, and On DEMAND programming. Cox Basic service required for local HD channels, premium HD channels and DVR. Cox Digital Cable and Expanded service required for cable network HD channels. Digital Cable and paid subscription to Digital HBO, Cinemax, Starz, Showtime or a Cox Digital service tier required for HBO HD, Cinemax HD, Starz HD, Showtime HD, or other digital channels' HD programming. An HDTV set required. An HD-ready TV set with YPbPr inputs that supports 1080i and Cox HD receiver required for HD service. Televisions and all other consumer-owned devices equipped with a CableCARD may require a digital set top receiver in order to receive all programming options offered by Cox Digital Cable and On DEMAND programming. Cox Digital Cable and DVR receiver and remote rental required. Monthly DVR service fee per DVR receiver applies. On DEMAND and Music Choice channels cannot be recorded. Available DVR recording space varies. Some On DEMAND programming may be extra. An HDTV set and a HDTV/DVR box rental required. An HDTV receiver or CableCARD and an HDTV set required. 100% digital picture and sound when using a Cox digital set top receiver. Number of Digital outlets per household may be limited. Free cable on additional outlets limited to Cox Standard service and requires paid subscription to Standard cable on primary outlet. Programming subject to change. WARNING: Electric shock hazard! Unplug all electronic devices before connecting or disconnecting any device cable to any electrical equipment. Connect cable first, then electrical power. Installation fees, taxes, franchise fees and other surcharges are additional. Other restrictions may apply.
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